

MESC 2025 MITA Governance Meeting: General Updates

August 13, 2025, 3:00 – 3:50 PM CT



MEDICAID INFORMATION TECHNOLOGY ARCHITECTURE

# Welcome and Thank You!

Ed Dolly, Deputy Director CMS Data & Systems Group

Alejandra Johnson, Technical Director Chair, MITA Governance Board CMS Data & Systems Group Division of State Services

## AGENDA



Subject	Presenter	Timing
Introduction / Overview of MITA Governance Board	Alejandra Johnson	3:00 – 3:10 PM
Menti Poll	Team	3:10 – 3:15 PM
NextGen Workgroup	Jess Groeling	3:15 – 3:25 PM
SS-A Workgroup	Kiera Bentley	3:25 – 3:33 PM
Communications Workgroup	Nicolle Field	3:33 – 3:40 PM
Next Steps / Questions	Alejandra Johnson	3:40 – 3:50 PM

#### MITA and the MITA Governance Board



The MITA Governance Board (MGB) began reconvening at HIT Connect in April 2023 to reinvigorate MITA and established several work groups to begin working on the next generation of MITA and the SS-A.

The MGB's primary goal is to provide guidance to work groups as they develop MITA 4.0 in accordance with CMS' goals for MITA:

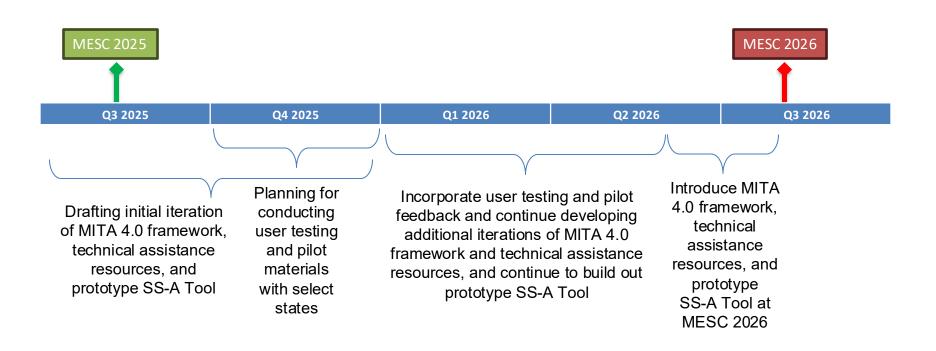
- Make MITA more meaningful
- Reduce burden on SMAs
- Enable automation
- Tighten integration with APD, Certification and other MES activities
- Release guidance that is aligned with current trends in healthcare and IT

#### The MGB established a new vision for MITA:

The Medicaid Information Technology Architecture (MITA) supports the achievement of Program goals and objectives to better serve stakeholders and promote greater efficiencies towards compliance and the administration and operation of the Medicaid Enterprise System (MES).

#### MITA 4.0 Timeline





#### MITA Governance Board Members 2025 - 2027



Abigail Viall

Alejandra Johnson

Alicia Dyer

**Christine Nolan** 

**Diane Twehous** 

Ed Dolly

Erin Coleman

**Eugene Gabriyelov** 

Jason Kelly

Jeff Strand

Jerilyn Grow

Jessica Groeling\*

Kathleen Walsh

Kendal Scheidt

Kiera Bentley\*

LaQuita Kelly-Allen

Lisa Alger

Michael Collisi

Nicholas Mozer

Nicolle Field\*

Vivian de la Gandara

Zachary Rioux\*

<sup>\*</sup> Workgroup/stream Lead

#### MITA Governance Board Sponsored Workgroups



#### MITA NextGen

- Advancing the MITA framework by evaluating and enhancing MITA 3.0 components for inclusion in MITA 4.0.
- Promoting interoperability and open standards (e.g., FHIR) using the MITA Technical and Information Architectures. Offers guidance to SMAs for regulatory compliance.

#### SS-A

- Developing a prototype tool for conducting the SS-A and leading the redesign of the SS-A process to be outcome-based, less burdensome, and more valuable to states and CMS.
- Developing a guide on the Outcomes-based Planning Process.
- Collaborating with NextGen on a new Maturity Model framework for MITA 4.0.

#### Communications

 Drives awareness and engagement around MITA 4.0 through newsletters, repository updates, and publishing strategies to inform stakeholders and share new materials.

#### **MENTI POLL**



#### Live Poll – Join In!

Go to www.menti.com and enter the code: **7134 2112** OR

Scan the QR code to join the live quiz





Scan the QR code to access the MITA GitHub site to learn more about MITA and keep up to date on MITA 4.0



Send questions and feedback to MITAGovBoard@cms.hhs.gov

# MITA 4.0 Workgroups - Status & Overview of Work Products

Jessica Groeling, Department of Vermont Health Access and MITA Governance Board Member

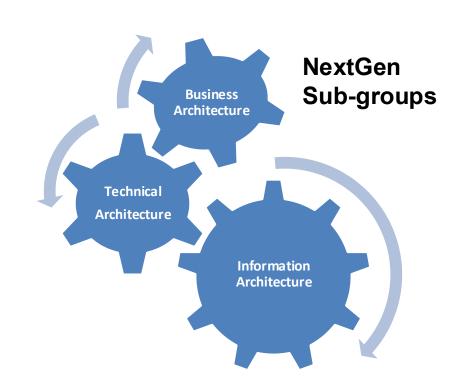
Kiera Bentley, New York State and MITA Governance Board Member

Nicolle Field, North Highland and MITA Governance Board Member

# NextGen Workgroup/Sub-groups (Cr



- NextGen Workgroup Leads
  - Jessica Groeling, Sean Mahoney
- Business Architecture Sub-group
  - Austin Wagenknecht
- Information Architecture Sub-group
  - > Dwayne Carter
- Technical Architecture Sub-group
  - Andrew Nunes



## MITA NextGen Workgroup Purpose



The MITA NextGen Workgroup is dedicated to advancing the MITA framework.

The workgroup is composed of Medicaid business and technical experts from:

- State Medicaid Agencies (SMAs)
- Vendors and contractors
- Centers for Medicare & Medicaid Services (CMS)

NextGen is focused on evaluating and enhancing MITA 3.0 components for inclusion in MITA 4.0. Having completed the initial phase of drafting an architecture vision and identifying core deliverables, the team is now developing the Business Architecture, Information Systems, and Technical Architectures for MITA 4.0.

#### **Business Architecture Sub-Workgroup**





## Business Architecture Development & Management Guidelines

- Developing the Business
   Architecture Use Cases for SMA Guidance.
- Update the processes and guidelines to SMA's on how to develop and maintain a Business Architecture that meets MITA, SMC and SMA business outcomes.



#### Business Capability Reference Model

- Structure and definitions for BA capabilities
- Driving the alignment to IA and TA capability development

#### **Business Process Models**

 Defining the relationship between Business Processes and Business Capabilities



### **Business Architecture** Viewpoints

- Providing a scalable business architecture that allows states to develop a more accurate view of their real as-is and to-be architectures
- Incorporating Actor into the Business Process Templates
- Developing Standard Business Process Models



## **Business Architecture Maturity Criteria**

 Developing architectural checklists and criteria to further define business architecture maturity and to align with the SS-A maturity model

## Information Architecture Sub-Workgroup





# Information Architecture Development & Management Guidelines

 Update the high-level process and guidelines to SMA's on how to develop and maintain an Information Architecture that meets MITA and SMA business outcomes.



#### Data Management Capability Reference Model

 Identify common capabilities needed to manage data.

#### **Data Reference Model**

 Define core data domains and categories that represent data common to all SMA's.



## Information Architecture Viewpoints

 Define common viewpoints that can be used by SMA's to communicate consistent views of their information architecture.



## **Information Architecture Maturity Criteria**

 Identification of key maturity criteria that can be used by SMA's to assess the maturity of their information architecture.

## Technical Architecture Sub-Workgroup



- Goal is to establish a standard set of technical domains and areas for State Medicaid Agencies and vendors to follow.
- Define clear maturity criteria to assess the current technical landscape and plan for future enhancements.
- Create a vendor-neutral reference model of technical services and components.
- Design Technical Architecture Viewpoints so State Medicaid Agencies can consistently communicate their technical landscapes.
- Provide guidelines and best practices for developing and managing Technical Architecture.

## SS-A Workgroup/Workstreams



- SS-A Workgroup Leads
  - Kiera Bentley, Uma Kandasamy, Shelley Lucas
- Outcomes-based Planning Process Workstream
  - Kiera Bentley
- Maturity Model Workstream \*
  - Zach Rioux
- SS-A Tool and Process Workstream
  - Nick Aretakis

Outcomesbased **Planning** Maturity Model\* SS-A Tool **Focused Workstreams** 

<sup>\*</sup>Maturity Model development is a joint responsibility with MITA NextGen Workgroup

## SS-A Workstreams Focus and Progress



## Outcomesbased Planning

Focus: Empower State Medicaid
Agencies with a comprehensive
framework that assists them in
identifying measurable
outcomes to enhance their
Medicaid programs

Progress: Drafting technical assistance materials that guide States to achieve better outcomes as a consistent theme throughout MITA 4.0

# SS-A Tool and Process

Focus: Create a tool that guides users through the maturity assessment process via a series of questions, is easy and intuitive to use, and illustrates areas where the system could be improved

Progress: Developing a prototype tool that collects state Medicaid maturity inputs and provides an assessment of system maturity based on new MITA maturity models

#### MITA Maturity Model

Focus: Define Maturity and the MITA 4.0 Maturity Model, as well as outline the approach to utilizing the MITA Maturity Model

Progress: Developing maturity models that reflect the evolving MITA 4.0 framework and updated architectures focused on outcomes

## MITA Communications Workgroup Update



#### **Progress**

- Updated the MGB GitHub repository for MITA stakeholders: <a href="https://cmsgov.github.io/Medicaid-lnformation-Technology-Architecture-MITA-Repository-Staging/index.html">https://cmsgov.github.io/Medicaid-lnformation-Technology-Architecture-MITA-Repository-Staging/index.html</a>
- Preparing communications materials for MESC
- Newsletters
- FAQs

#### **Next Steps**

- Publish quarterly newsletter with updates about the development of MITA 4.0
- Prepare communications materials for MITA 4.0 adoption

Workgroup Leads: Nicolle Fields Victoria Cardoza-Kairys



#### Deputy Director's Corner

It was great to see those able to attend the Medicaid Enterprise System Conference (MESC) last month. This year was coined the "Year of Metrica". The goal is to encourage states to report their ongoing metrics each year to measure system performance, obtain approval for enhanced funding for operations, and ensure that the program's goals are being med.

The Centers for Medicare and Medicaid Services (CNS) vision to transform Medicaid Information Inchnology Architecture (INTA) dover the decision for restablish the MITA Ossemance Board (MOS) in March of 2023. The current MOS celebrated its 1 'lyser anniversary by providing progress update and be by its vollegroup as MESS. The MoS and voolregroup members also engaged with participants at the MITA workshops and at the MITA booth where MITA was the center of attention. While the current MOSterm and in 2023, it to the emission of CMSs to be about outgain and minoming boards work toward producing a define of the MITA A OF nemework and State Self-Necessment (SS-N). CNS is opinizatic about achieving this gas. It immay us to all the volunters who have contributed to this inflative Please contact u at MITASovGoard(ioms.hhs.gov to provide feedback, suggestions or to get involved. — Si

#### MITA 4.0 Logo Contest Winner



used for MITA 4.0 and in future versions that will be public.

CMS. Thanks again to all the participants and join CMS, prembers in congratulating Acentral.

## **Next Steps**



Continue to design and develop SS-A prototype tool, technical assistance resources, and MITA 4.0 Guidance

Engage 2-3 SMAs for user testing and piloting of the SS-A prototype tool, technical assistance resources, and MITA 4.0 Guidance

Post-pilot, adapt materials based on feedback and continue to iterate on developing MITA 4.0



MEDICAID INFORMATION TECHNOLOGY ARCHITECTURE

Planning for release of MITA 4.0 and introduction at MESC 2026



Scan the QR code to access the MITA GitHub site to learn more about MITA and keep up to date on MITA 4.0



Send questions and feedback to MITAGovBoard@cms.hhs.gov